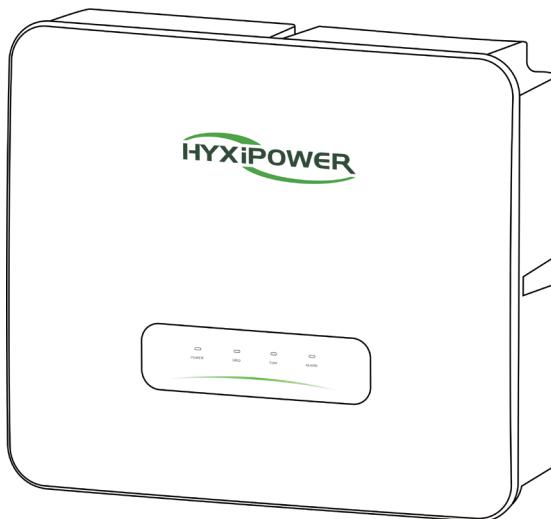


H15K/20K/25K-HT

HYBRID INVERTER



Carefully read this inverter user instructions before using.
Read and save these instructions.



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Preface

Overview

This manual provides the user with product information, detailed installation and use, troubleshooting and daily maintenance of the PV storage inverter.

It does not contain all information about the PV system.

To ensure the proper installation and use of the inverter and its superior performance, before handling, installation, operation and maintenance of the inverter, please read the instruction manual in detail and follow it.

Please read the operating instructions in detail and follow all safety precautions in the instructions.

Scope of application

This manual is intended for the following devices:

- HYX-H15K-HT
- HYX-H20K-HT
- HYX-H25K-HT

For readers

This manual is intended for professional technicians who need to install, operate and maintain the inverter and for users who need to check the inverter parameters.

All installation operations must be carried out by professional technicians and only by professional technicians.

Use of the manual

Please read the manual carefully before using the product, the content of the manual will be updated and corrected, but it is inevitable that there is a slight discrepancy or error with the actual product.

Users should refer to the actual product purchased and obtain the latest version of the manual by downloading from www.hyxipower.com or through sales channels.

The latest version of the manual is available for download at [or](#) through sales channels.

Use of symbols

In order to ensure the safety of the user's person and property when using the product, relevant information is provided and highlighted using the following symbols.

DANGER

- Indicates a high potential hazard that, if not avoided, could result in death or serious injury.

⚠ WARNING

- Indicates a moderate potential hazard that could result in death or serious injury if not avoided.

⚠ CAUTION

- Indicates a low potential hazard which, if not avoided, could result in moderate or minor injury.

💡 NOTICE

- Indicates a potential risk which, if not known to be avoided, could result in the equipment not functioning properly or in property damage.

1. Safety Precautions

1.1 General Safety

NOTICE

- The "DANGER", "WARNING", "CAUTION", and "NOTICE" items in the manual do not include all safety precautions that should be observed. All work should be carried out in combination with the actual situation on site.
- This equipment should be used in an environment that meets the requirements of design specifications, otherwise it may cause equipment failure, and the resulting equipment functional abnormalities or component damage, personal safety accidents, property losses, etc., are not within the scope of equipment quality assurance.
- The installation, operation and maintenance of the equipment should comply with local laws, regulations and codes. The safety precautions in the manual, The safety precautions in the manual are only supplementary to the local laws and regulations.
- If an external residual current device (RCD) (type A is recommended) is mandatory, the switch must be triggered at a residual current of 300 mA(recommended). RCD of other specifications can also be used according to local standard.

1.2 Public Grid

NOTICE

- All electrical connections must meet local and national electrical standards.
- The inverter may only be connected to the grid with the permission of the local electricity authority.

1.3 Photovoltaic String

DANGER

- When performing electrical connection work, you must wear personal protective equipment.
- Use a multimeter DC block to measure the positive and negative DC cable polarity to ensure that the polarity is correct; and the voltage is within the allowable range.
- After the DC cable is connected, please make sure that the cable is tightly connected and not loose.

1.4 Inverter

DANGER

- Before plugging or unplugging the PV connector or AC connector, please use a multimeter to measure to make sure there is no voltage or current.
- Make sure that the voltage and frequency of the grid connection point are in accordance with the grid connection specification of the inverter.
- Do not open the inverter housing when the inverter is operating or energized to protect personnel and property safety.
- After removing all electrical equipment and disconnecting the inverter, wait at least 5 minutes for the internal capacitors to discharge.
- The protective ground of the inverter must be securely connected and, for multiple inverters, ensure that all inverters are connected to the protective ground.
- When multiple inverters are installed, ensure that all inverter enclosures are connected equipotentially to the protective ground. Install the equipment first.
- The protective ground is installed first; the protective ground is removed last when the equipment is dismantled.

WARNING

- After the inverter is installed, labels and warning signs shall be clearly visible, and obscuring, altering or damaging them is prohibited.
- After the inverter is shut down, there is still a risk of burns, after the inverter has cooled down, wear protective
- protective gloves before operation.

1.5 Personnel Requirements

NOTICE

- The personnel responsible for the installation and maintenance of Hyxi equipment must first undergo strict training to understand the various safety precautions and master the correct operation methods.
- Only qualified professionals or trained personnel are allowed to install, operate and maintain the equipment.
- The personnel who operate the equipment, including operators, trained personnel, professionals should have the special operating qualifications required by the local country, such as high voltage operation, special equipment operation qualification, etc.

2. Product Overview

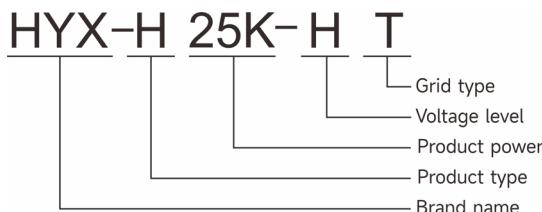
This chapter mainly introduces the appearance of the grid-connected inverter, packaging accessories, nameplate, technical parameters, etc.

2.1 Product Description

HYX-H(15-25)K-HT is a three-phase hybrid inverter, the main function is to convert the DC power generated by the PV string into AC power for load use, storage to the battery and output to the grid.

This paper mainly covers the following product models.HYX-H5K-HT

- HYX-H15K-HT
- HYX-H20K-HT
- HYX-H25K-HT

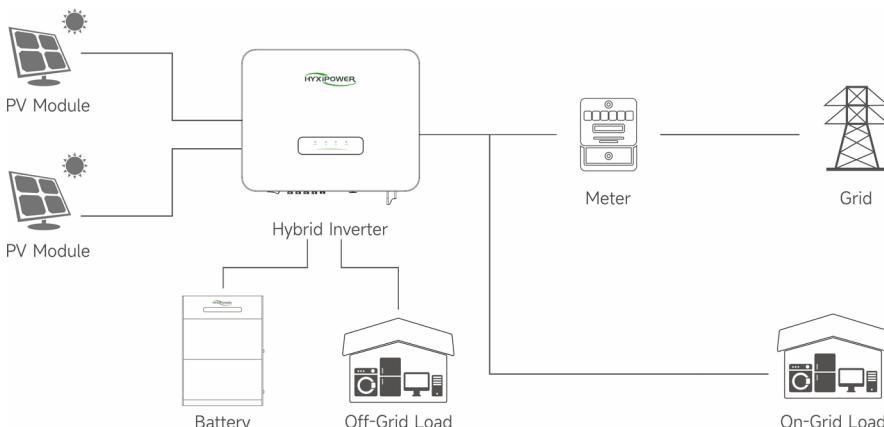


2.2 Photovoltaic Hybrid System

The PV hybrid system is composed of PV modules, inverter, battery, meter, load and grid. The inverter is the core component of the PV hybrid system.

The solar energy is transformed into DC energy by the PV modules, and then transformed into sinusoidal AC energy with the same frequency and phase as the public grid by the hybrid inverter.

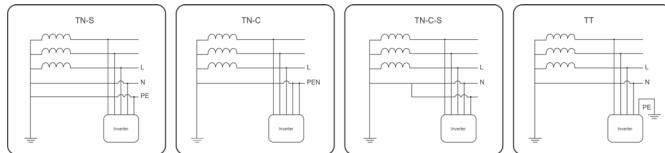
The hybrid inverter is used by the crystalline silicon solar cell set without grounded positive and negative poles as the DC input, battery pack as DC input.



2.2.1 Grid Forms Supported By Hybrid Inverters

The grid forms supported by hybrid inverters are TN-S, TN-C, TN-C-S, TT.

The voltage requirement of N to PE is less than 30V



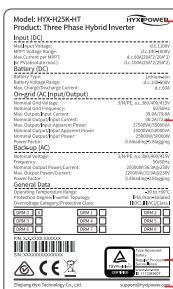
⚠️ WARNING

- The inverter is only applicable to the hybrid system described in this paper.
- Since the inverter is transformerless type, it is required that both the positive and negative terminals of the PV module cannot be grounded, otherwise the inverter will otherwise the inverter will not operate normally.
- During the installation and operation of the inverter, please make sure that the positive or negative pole of the PV module will not be short-circuited to the ground, if short-circuited, it may if short-circuited, it may cause the inverter AC / DC short circuit, resulting in equipment damage, and the resulting damage will not be covered by the warranty.

⚠️ CAUTION

- For TT type grids, the zero line voltage to ground must be less than 30V.
- Never connect local loads, such as household appliances, lighting loads, etc., between the inverter and the AC circuit breaker.
- The relays on the output side of the inverter include INV side and on grid side all remain closed in running and standby states except the relays on grid side will be disconnected in off-grid mode.
- For the Australian market, the PEN bonding relay does not work and remains normally open. The N-wire of the grid-connected side and the Backup will meet external neutral continuity via installation. see user manual for more details.

2.3 Nameplate Description



Hyxi trademarks, product types and product models.

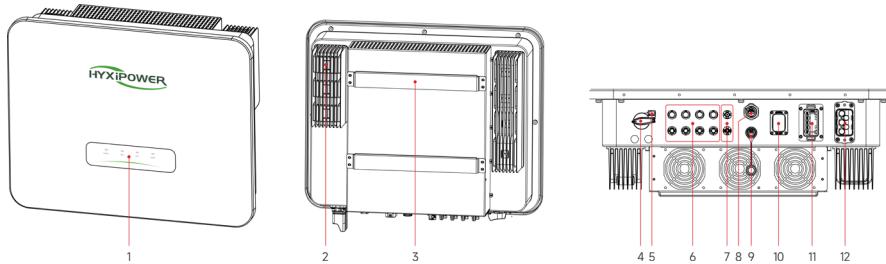
Product technical parameters.

Safety symbols and certification marks.

Contact information and serial numbers.

* This label is for illustration purpose only, please refer to the actual content.

2.4 Product Appearance



| No. | Name | Description |
|-----|-------------------------------|---|
| 1 | LED Indicator Panel | Indicates the current operating status of inverter |
| 2 | Fin Heat Sink | Heat dissipation and ventilation |
| 3 | Mounting Bracket | Fixing the inverter |
| 4 | DC Switch | On/Off DC input |
| 5 | DC Switch Lock | DC lock hole Reserved(Australia) |
| 6 | DC Input Terminal (PV+/PV-) | Inverter-PV |
| 7 | BAT Power Terminal(BAT+/BAT-) | INV-BAT Power |
| 8 | USB Communication Terminal | For DCS connection |
| 9 | BMS Communication Terminal | BMS Communication |
| 10 | METER & Dry Contact Port | 4pin 485 connection, for Smart Meter and Dry Contact connection |
| 11 | BACKUP Terminal | For BACKUP connection |
| 12 | GRID Terminal | For GRID connection |

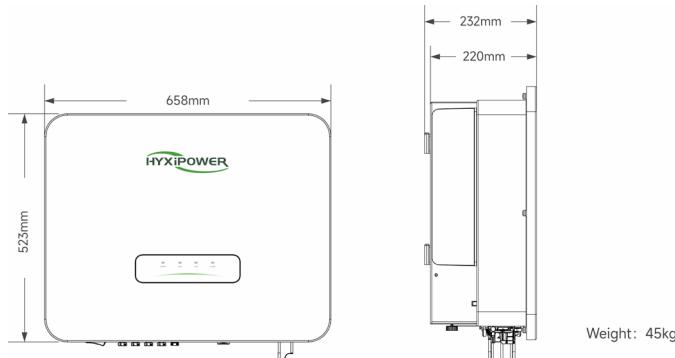
2.4.1 Symbol Description

| Symbol | Description |
|--------|---|
| | Disconnect power for at least 5 minutes before servicing the inverter. |
| | Do not touch the inverter housing while it is in operation. |
| | Only install and operate the inverter with professional personnel. |
| | Do not disconnect the inverter under load. |
| | Read the manual. |
| | CE mark of conformity. |
| | Do not dispose of the inverter as household waste. |
| | High touch current,earth connection essential before connecting supply. |

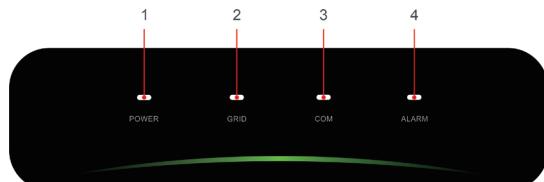
2.5 Product Model

| Product Name | Model | Rated Output Power (W) |
|-----------------------------|-------------|------------------------|
| Three-phase hybrid inverter | HYX-H15K-HT | 15000 |
| Three-phase hybrid inverter | HYX-H20K-HT | 20000 |
| Three-phase hybrid inverter | HYX-H25K-HT | 25000 |

2.6 Dimensions & Weight



2.7 LED Indicator Panel



2.7.1 LED Indicator Status Description

| No. | Indicator | Status | Description |
|-----|-----------|---------|-------------------------|
| 1 | POWER | ON | Inverter Powered ON |
| | | OFF | Inverter Powered OFF |
| 2 | GRID | ON | Grid Normal |
| | | Blink 1 | Grid Abnormal |
| | | Blink 2 | Grid Disconnected |
| 3 | COM. | ON | COM. Normal |
| | | Blink 1 | Meter COM. Fault |
| | | Blink 2 | COM. Fault With BMS |
| | | OFF | Fault Both Meter & BMS |
| 4 | ALARM | OFF | Normal |
| | | Blink 1 | Inverter Internal Alarm |
| | | Blink 2 | Other Alarm |

* 1 time flashing, interval 1.5 seconds; 2 times flashing, interval 0.2 seconds.

2.8 Functional Description

The functions of the inverter can be summarized as follows:

Inverter function:

- The inverter converts DC power into AC power that meets the requirements of the grid and feeds it into the grid.

Data storage function:

- The inverter stores operating information, fault records, and other system information.

Parameter configuration:

- The inverter provides a variety of parameter configurations, which can be configured via cell phone APP to meet various requirements or to optimize its operation.
- The user can configure the parameters through the mobile phone APP to meet various needs or adjust its operation to the best performance.

Communication interface:

- The inverter provides communication accessory port for accessing the communication module and uploading the monitoring data to the monitoring background through wireless communication.
- After successful establishment with the communication equipment, users can view inverter-related information or set inverter operating parameters, protection parameters, etc. through the HYXiPOWER Smart Energy Platform.

Protection functions:

- The inverter is equipped with protection functions such as islanding protection, DC reverse connection protection, AC short circuit protection, leakage current protection, surge protection, etc.

3. Inspection & Storage

3.1 Unpacking and Inspection

The equipment has been completely tested and strictly inspected before leaving the factory, but it may still be damaged during transportation, please make a detailed inspection before signing the product.

- Check whether there is any damage to the packing box.
- Check if the goods are complete and in accordance with the packing list.
- Unpack and check if the equipment inside is intact.
- If there is any damage or incomplete goods, please contact with the shipping company or directly with Zhejiang Hyxi Technology Co., Ltd.
- Provide photos of the damage to facilitate the provision of services.

3.2 Inverter Storage

If the inverter is not immediately put into use, it is necessary to meet the following requirements when storing the inverter:

- Do not remove the outer packaging of the inverter.
- The inverter needs to be stored in a clean and dry place and protected from dust and water vapor.
- The storage temperature should be kept at -30°C to +60°C and the relative humidity should be kept at 0% ~ 100%RH.
- When stacking multiple inverters, it is recommended that they be placed in the same number of layers as originally shipped.
- Please place the inverters carefully to avoid personal injury or equipment damage caused by tipping the equipment.
- Avoid chemically corrosive substances, otherwise it may corrode the inverter.
- During the storage period, regular inspection is required. If insects and rodents bite the inverter or damage the packaging, the packaging material should be replaced in time.
- After long-term storage, the inverter needs to be inspected and tested by professionals before it can be put into use.
- Please do not dispose of the original packaging of the equipment. It is better to store the equipment in the original box after it is dismantled.

4. Mechanical Installation

4.1 Installation Precautions

DANGER

- Before installing the inverter, be sure that the inverter is free of any electrical connections.
- Make sure to avoid the utility alignments in the wall before drilling holes to avoid any danger.

CAUTION

- The instructions in the manual must be followed when handling and placing the equipment.
- Improper handling of the equipment may result in minor, serious or contusive injuries.
- The equipment heat sink must be kept uncovered to ensure adequate cooling inside the equipment.

4.2 Unpacking for Confirmation

The inverter has been completely tested and rigorously inspected before leaving the factory, but damage may still occur during transport. Check carefully before unpacking. Check that the product information on the order and box nameplate is consistent and that the product packaging is intact.

If any damage is detected, please contact the shipping company or contact the supplier directly and provide photos of the damage to facilitate the fastest and best service. When the inverter is stored unused, please put it in the original packing box and keep it moisture and dust proof.

After unpacking the inverter, please check the following items:

- Make sure the inverter main unit is complete and undamaged.
- Make sure the box contains the quick installation guide, certificate of conformity, packing list, interface accessories and installation accessories.
- Confirm that there is no damage or shortage in the delivered contents of the box.
- Verify that the product information on the order and the inverter mainframe nameplate is consistent.

4.3 Pre-Installation Preparation

4.3.1 Installation Tools

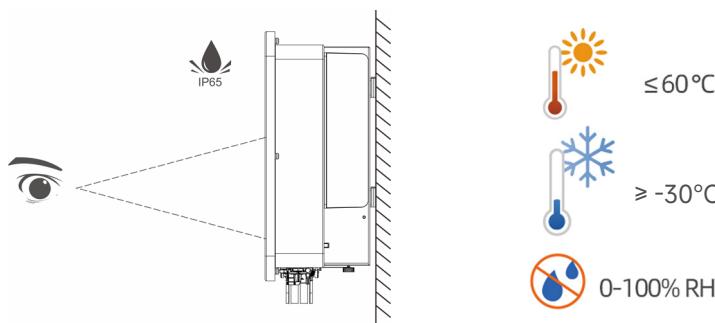
Installation tools include, but are not limited to, the following recommended tools and, if necessary, other auxiliary tools can be used in the field.



4.3.2 Installation Environment

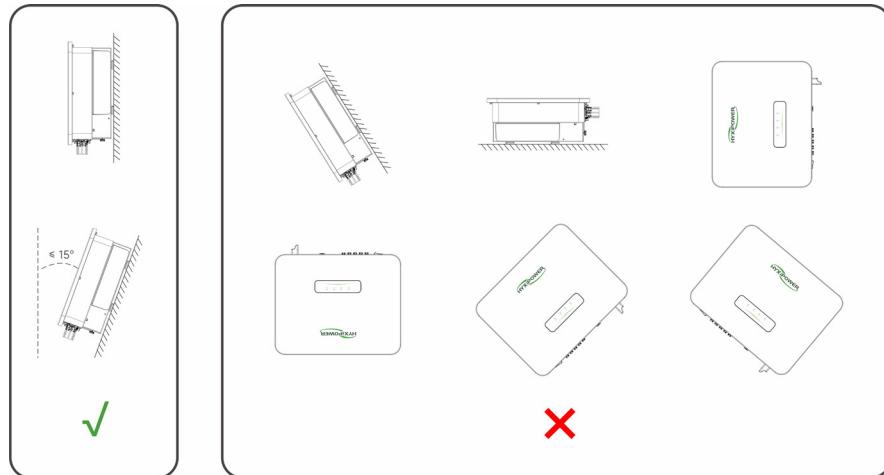
Installation environment requirements:

- The inverter has IP65 protection level and can be used for indoor or outdoor installation.
- The installation location should be convenient for electrical connection, operation and maintenance.
- No flammable and explosive materials should be present in the installation environment.
- It must not be installed in a location that is accessible to children.
- Temperature should meet: -30 to +60°C ; Humidity should meet: 0 ~ 100% RH.
- Avoid direct sunlight, rain and snow on the inverter, and choose a sheltered place for the installation to extend the life of the inverter.
- It is very important to make sure the inverter is ventilated and dissipated smoothly, please install the inverter in a ventilated environment.
- The inverter will generate some noise during operation, so it is not recommended to install it in the living area.



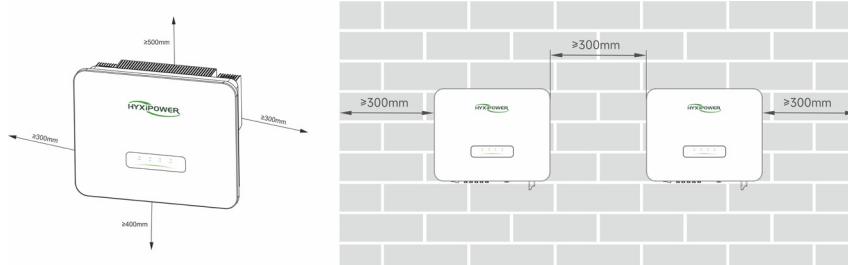
Installation angle requirements:

- The mounting carrier has a load-bearing capacity of at least 4 times the weight of the inverter, and the carrier has fireproof characteristics.
- It is recommended that the inverter be installed vertically or tilted back $\leq 15^\circ$ to facilitate the heat dissipation of the machine.
- Do not tilt the inverter forward, backward, upside down, horizontally or sideways.



Installation space requirements:

Make sure there is enough space around the inverter to ensure ventilation. The installation space requirements for a single inverter are shown in the figure below.



4.4 Handling the Inverter

Before installation, the inverter needs to be removed from the packing box and moved to the selected installation site, when moving the inverter, the following guidance instructions need to be observed:

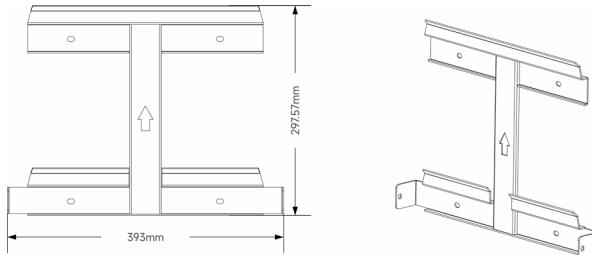
- Always pay attention to the weight of the inverter.
- Use the handles on both sides of the inverter to lift the inverter.
- One or two installers move the inverter together, or use a suitable moving tool.

- Do not loosen the unit unless it is securely fastened.

4.5 Installing the Inverter

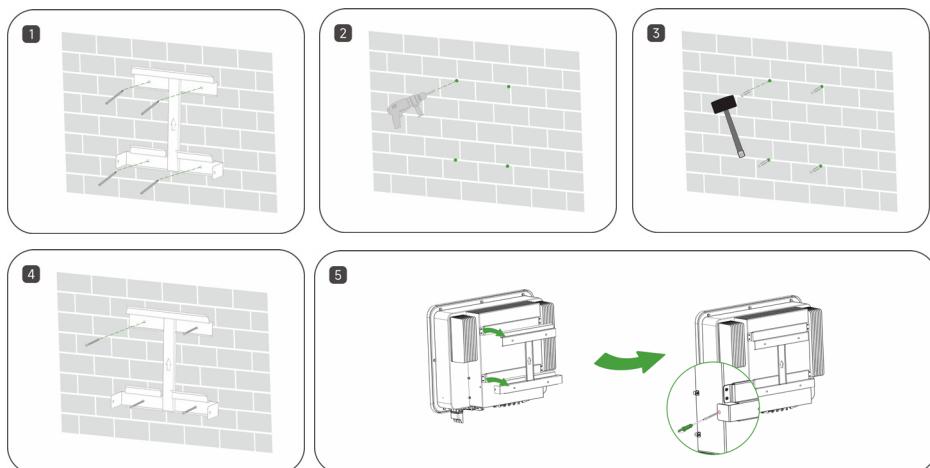
After carrying the inverter to the installation site, mount the pegboard to the wall with the expansion bolt assembly, and then hang the inverter on the pegboard.

4.5.1 Hanging Plate Size



4.5.2 Installation Steps

- Step 1: Place the wall plate horizontally on the wall, recommend to select the hole position shown in the picture and mark the drilling position.
- Step 2: Drill a hole at the location shown, the depth of the hole is about 70mm.
- Step 3: Place the expansion tube and install the wall plate using the expansion bolt assembly.
- Step 4: Secure the mounting plate with M6 screws.
- Step 5: Hang the mounting lugs onto the peg plate and tighten them with M6 screws and finally lock them.



5. Electrical Connection

5.1 Installation Precautions

Before electrical connection, please remember that the inverter has a dual power supply. During electrical operation, professional personnel must wear protective equipment.

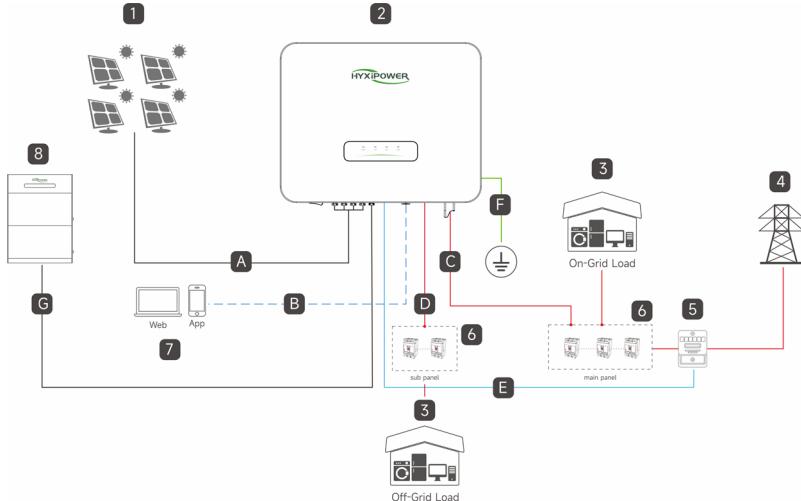
DANGER

- High voltage may be present in the inverter.
- Exposure of the PV module to sunlight will generate dangerous voltages.
- Do not close the AC/DC circuit breaker before completing the electrical connection and prevent misconnection.
- Make sure that all cables are not energized before making electrical connections.

CAUTION

- Damage to the equipment caused by incorrect wiring is not covered by the equipment warranty.
- Operations related to electrical connections must be performed by a professional electrical technician.
- The N and PE wires of the ON-GRID and BACK-UP ports of the inverter are wired differently according to the regulatory requirements in different regions.
- The inverter ON-GRID and BACK-UP AC ports have built-in relays.
- When the inverter is in off-grid mode, the built-in ON-GRID relay is open; when the inverter is in grid-tied mode, the built-in ON-GRID relay is closed.
- When the inverter is powered on, the AC port of BACK-UP is charged, if you need to do maintenance on BACK-UP load, please turn off the inverter.
- If the inverter is powered up, the BACK-UP AC port is powered.

5.2 Electrical Connection Overview



| | | | | | | | |
|---|-----------|---|-----------------|---|-----------------------|---|---------|
| 1 | PV Module | 2 | Hybrid Inverter | 3 | Load (On/Off-Grid) | 4 | Grid |
| 5 | Meter | 6 | Main&Sub Panel | 7 | Smart Energy Platform | 8 | Battery |

| No. | Cable | Type | Specifications |
|-----|---------------------|---|----------------------|
| A | PV cable | Outdoor multi-core copper wire cable complying with 1000V and 20A standard. | 4-6mm ² |
| B | Wifi wireless | NA | / |
| C | AC cable | Five-core outdoor copper core cable (R,S,T,N,PE). | 16~25mm ² |
| D | BACK-UP cable | Five-core outdoor copper core cable (R,S,T,N,PE). | 6-8mm ² |
| E | 2pin RS485 cable | 2pin RS485 communication cable. | / |
| F | Ground cable | Ensure that all ground wires are grounded. | 10mm ² |
| G | Battery power cable | Outdoor multi-core copper wire cable complying with 600 V and 60A standard. | 10mm ² |

Grid Cable and Micro-breaker Recommended

| Model | HYX-H15K-HT | HYX-H20K-HT | HYX-H25K-HT |
|-----------------------|----------------------|----------------------|----------------------|
| PV cable (copper) | 4-6mm ² | 4-6mm ² | 4-6mm ² |
| AC cable (copper) | 16-25mm ² | 16-25mm ² | 16-25mm ² |
| Backup cable (copper) | 6-8mm ² | 6-8mm ² | 6-8mm ² |
| BAT cable (copper) | 10mm ² | 10mm ² | 10mm ² |
| Micro-Breaker | 70A | 90A | 110A |

5.3 Electrical Connections

⚠️ WARNING

- Since the inverter is transformerless, the positive and negative terminals of the PV string must not be grounded, otherwise the inverter will not operate properly.
- Before connecting the AC side, the PV string and the communication connection, please make an external ground connection.
- The ground connection of the external protective earth terminal is not a substitute for the connection of the PE terminal in the AC wiring, but must ensure that both are reliably grounded.
- Otherwise, HYXiPOWER will not take any responsibility for the possible consequences.

5.3.1 External Grounding Requirements

- In the PV power generation system, all non-current-carrying metal parts and equipment housings should be grounded (e.g. PV mounts, etc.).
- The external grounding terminal of a single inverter should be grounded near the end.
- When there are multiple inverters, the external grounding terminals of all inverters and the grounding points of PV mounts should be connected to the equipotential line (depending on the site conditions) to ensure that the external grounding of all inverters is grounded.

⚠️ WARNING

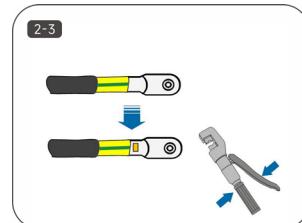
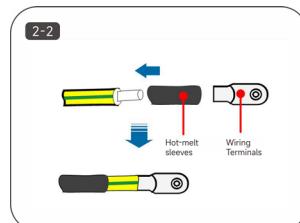
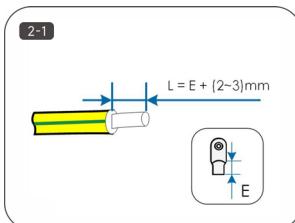
- Please ensure that the grounding procedure of 5.3.2 has been completed before any other operation.

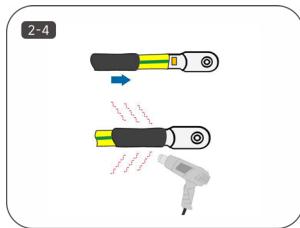
5.3.2 Grounding Procedure

The cross-sectional area of the secondary grounding cable must be the same as the cross-sectional area of the PE core in the AC cable.

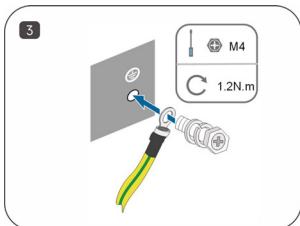
The secondary grounding cable and terminal block are to be prepared by the customer.

- Step 1: Make the cable and crimp the terminal block.
- Step 2: Remove the screws from the grounding terminal and use a screwdriver to secure the cable.





- Step 3: Apply silicone or paint to the grounding terminal to improve its corrosion resistance.



5.4 AC Side Connection

5.4.1 AC Side Requirements

Before connecting to the grid, make sure that the grid voltage and frequency meet the requirements of the inverter, please refer to the "Technical Data" for detailed parameters. Otherwise, contact the power company to solve the problem.

NOTICE

- Inverters can only be connected to the grid with the local power company's access permit.

AC Circuit Breakers

To ensure that the inverter can be safely disconnected under load, each inverter must be equipped with a separate two-pole AC circuit breaker as protection device.

NOTICE

- Multiple inverters must not share a single AC circuit breaker.
- No load may be connected between the inverter and the AC circuit breaker.

Leakage current protector

The inverter is equipped with an integrated leakage current monitoring unit inside the inverter, which detects a leakage current greater than the permissible value and quickly disconnects from the inverter will quickly disconnect from the grid when it detects a leakage current greater than the allowed value.

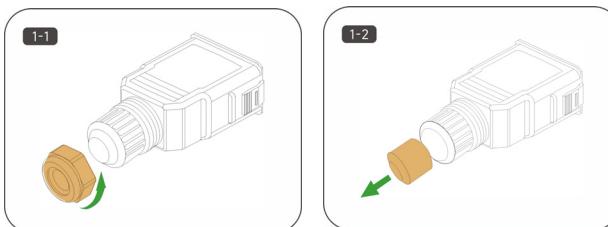
5.4.2 AC Side Connection (ON-GRID and BACK-UP)

⚠️ WARNING

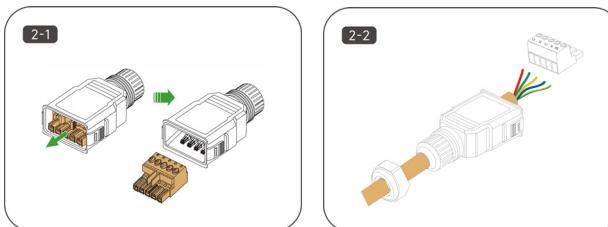
- Do not connect loads between the inverter and the AC switch directly connected to the inverter to avoid false disconnection of the switch.
- When the residual current exceeds the allowed value, the inverter will quickly disconnect from the grid.
- The inverter ON-GRID and BACK-UP AC ports have built-in relays. When the inverter is in off-grid mode, the built-in
- ON-GRID relay is open when the inverter is in off-grid mode; when the inverter is in grid-tied operation, the built-in ON-GRID relay is closed.
- When the inverter is powered on, the AC port of BACK-UP is charged, if you need to do maintenance on BACK-UP load, please turn off the inverter, otherwise, electric shock may result.

ON-GRID Side Connection

- Step1: Unscrew the swivel nut of the AC connector. (Optional) Remove the inner sealing ring if the cable diameter is between 19 mm ~ 25 mm. Otherwise skip this step.

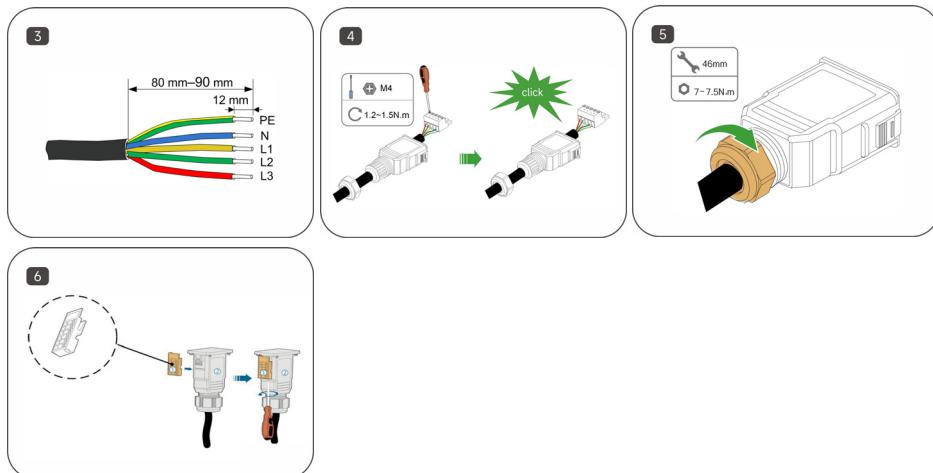


- Step2: Take out the terminal plug from the housing. Thread the AC cable of appropriate length through the swivel nut and the housing.



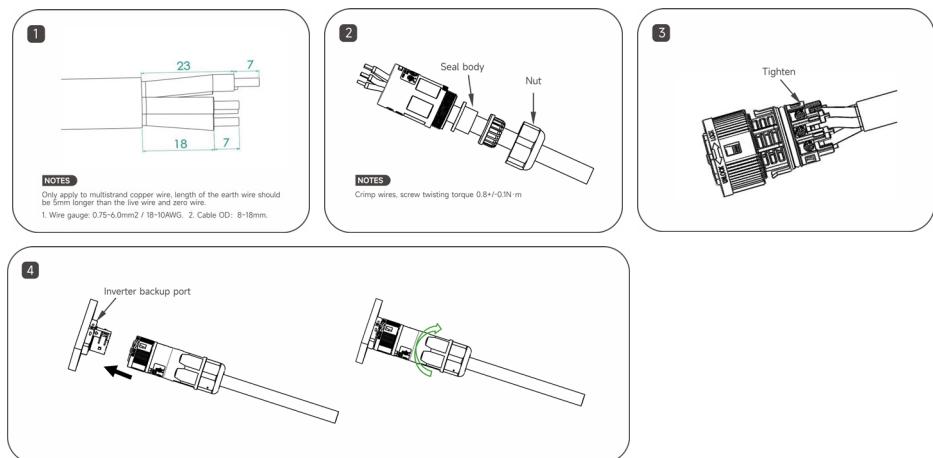
- Step3: Strip 80 mm ~ 90 mm of the cable jacked and 12 mm of the wire insulation.
- Step4: Fix all the wires to the terminal plug according to the assignment and tighten to a torque of 1.2 N·m~1.5 N·m with a screwdriver. Then push the terminal plug into the housing until there is an audible click.
- Step5: Ensure that the wires are securely in place by slightly pulling them. Tighten the swivel nut to the housing.

- Step6: Plug the AC terminal into the inverter AC port and hear the “click” sound. Insert the block into AC connector, as shown in the figure below.



BACK-UP Side Connection

- Step 1: Wire Stripping.
- Step 2: Set the parts on the cable and crimp wires.
- Step 3: Tighten the sealing knob.
- Step 4: Mating plug and socket: Push the locker onto the socket housing completely, then rotate the locker according to the direction instructed by the marks on the locker.



5.5 DC Side Connection

DANGER

- Before connecting the DC input line, make sure that the DC side voltage is within the safe voltage range and that the inverter's "DC SWITCH" of the inverter is set to "OFF". Otherwise, the high voltage generated may cause a risk of electric shock.

DANGER

- When the inverter is in operation, it is forbidden to perform maintenance operations on the DC input line, such as accessing or disconnecting a string or a component in a string, otherwise it may lead to electric shock hazard.
- If the DC input terminal of the inverter is not connected to the PV string, do not remove the waterproof cover of the DC input terminal, as this will affect the protection level of the equipment will be affected.
- Do not connect the same PV string to more than one inverter, as this may cause damage to the inverter.
- If not it may cause permanent damage to the inverter, and in severe cases, it may cause a fire and damage to people and property.
- Make sure that the maximum short-circuit current and maximum input voltage of each MPPT are within the allowable range of the inverter.
- Make sure that the positive terminal of the PV string is connected to PV+ of the inverter and the negative terminal of the PV string is connected to PV- of the inverter.

WARNING

- Please make sure that the following conditions are met. Failure to do so may result in damage to the inverter or even cause a fire hazard.
- The PV string output does not support grounding.
- Before connecting the PV string to the inverter, make sure that the minimum insulation resistance to ground of the PV string meets the minimum insulation impedance requirement ($R = \text{maximum input voltage}/30\text{mA}$). If the insulation impedance value is less than this requirement, the inverter will trigger the insulation impedance alarm.

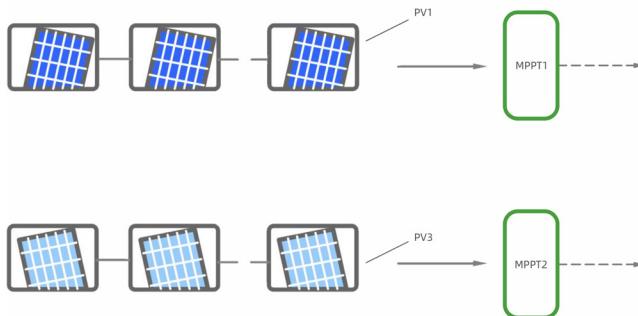
5.5.1 PV Input Configuration

The inverter has two PV input areas, each equipped with an independent MPPT that can operate independently.

In order to make full use of the PV panel input power, the PV strings in the same input area should have the same structure, including: the same type, number of panels, tilt angle and azimuth angle.

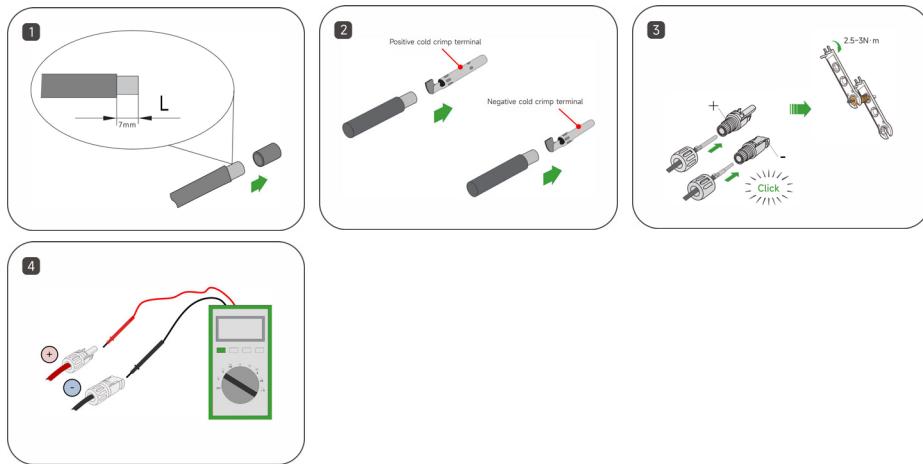
The structure of PV strings in different input areas can be different, including: different panel types, different number of cells in the string, different tilt and azimuth angles.

Ensure that all panels connected to the same string of PV inputs have the same tilt and azimuth angles.



5.5.2 Assembling DC Connectors

- Step 1: Strip all DC cable insulation by approximately 7 mm.
- Step 2: Use crimping pliers to bundle the cable ends at the terminals.
- Step 3: Insert the cable through the cable sealing sleeve, insert it into the insulating sleeve and fasten it, and pull the cable gently to make sure it is tightly connected. Use 2.5~3N·m force to tighten the sealing sleeve and insulation sleeve.
- Step 4: Use a multimeter to check the correct polarity of the PV string connection cable.



DANGER

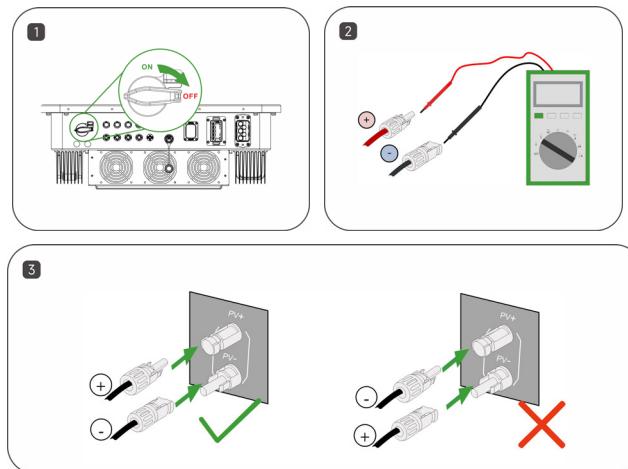
- High voltage may be present in the inverter!
- Make sure that all cables are not energized before performing electrical operations.
- The AC circuit breaker switch must not be closed until the inverter electrical connections are complete.

CAUTION

- If the DC input polarity is reversed, the inverter will be in a fault or alarm condition and will not operate properly.
- Please follow the above requirements to choose the correct terminals, otherwise the damage caused to the equipment will not be covered by the warranty.

5.5.3 Installing the DC Connector

- Step 1: Turn the DC switch to "OFF" manually.
- Step 2: Check the PV string cable connections for correct polarity and make sure that the open circuit voltage does not exceed the inverter input limit of 600 V.
- Step 3: Connect the PV connectors to the corresponding terminals until a click is heard and seal the vacant DC terminals with MC4 waterproof plugs.

**5.5.4 Energy Storage Battery Cable Connection****DANGER**

- The batteries used with the inverter are subject to the approval of the inverter manufacturer.
- A shorted battery may cause personal injury and the instantaneous high current caused by a short circuit can release a large amount of energy and may cause fire.
- Make sure that the cable connections from the energy storage device terminals to the energy storage switch and from the energy storage switch to the inverter energy storage terminals are of correct polarity.
- Before connecting the battery cable, make sure that the inverter and battery are disconnected and that both the front and rear switches of the device are disconnected.

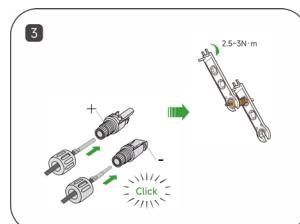
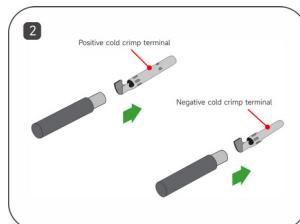
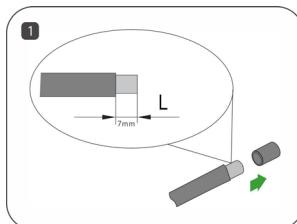
DANGER

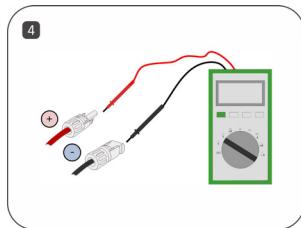
- It is forbidden to connect and disconnect the battery cables when the inverter is running; violation may result in electric shock hazard.
- Do not connect the same battery pack to more than one inverter, as this may cause damage to the inverter.
- When connecting battery cables, use insulated tools to prevent accidental electric shock or short-circuiting of the batteries.
- Make sure that the battery open circuit voltage is within the allowable range of the inverter.
- (According to local safety regulations) A DC switch is required between the inverter and the battery.

WARNING

- Please make sure that the wire cores are fully connected into the terminal wiring holes and not exposed.
- Make sure the cable connection is tight, otherwise the terminals may overheat when the equipment is running and cause damage to the equipment.
- Do not connect a load between the inverter and the energy storage device.
- The positive terminal of the energy storage device is connected to the positive terminal of the inverter energy storage terminal and the negative terminal is connected to the negative terminal of the inverter energy storage terminal. Failure to do so may result in damage to the inverter or even cause a fire hazard.

- Step 1: Strip off the insulation layer of all DC cables by about 7mm.
- Step 2: Use crimping pliers to bundle the cable ends at the wiring terminals.
- Step 3: Pass the cable through the cable gland, insert the insulating sleeve and fasten it. Gently pull the cable to ensure that it is connected and fastened. Use a force of 2.5~3N·m to tighten the gland and insulating sleeve.
- Step 4: Use a multimeter to check and confirm that the polarity of the photovoltaic string connecting cable is correct.



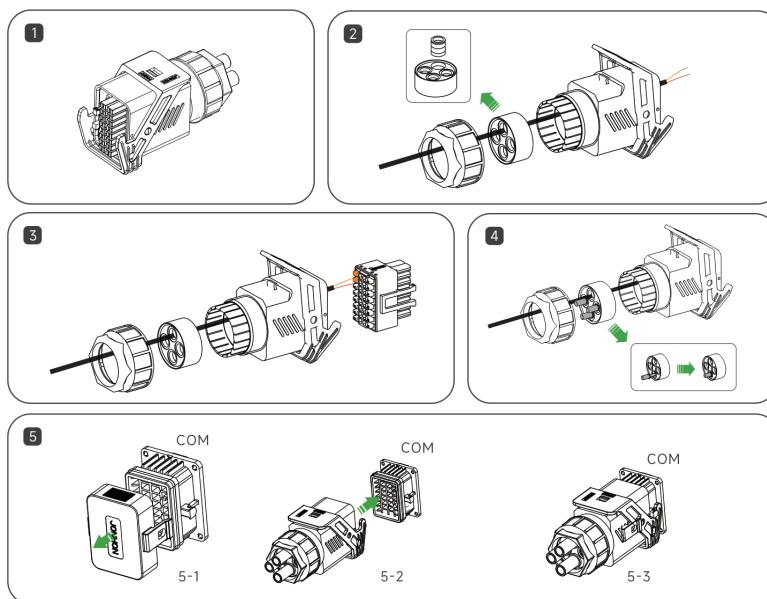


5.6 Communication Connection

5.6.1 Meter Communication Connection

INV-meter connection INV side,INV and meter connected by RS485 2pin cable.

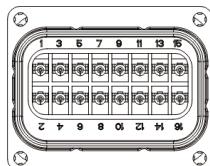
- Step 1: Pull crimping components out of communication terminal.
- Step 2: Insert meter RS485 2pin cable into communication terminal as follows. Then stripping the wire.
- Step 3: Clip the stripped meter RS485 2pin wire to crimping components (press the yellow button).
- Step 4: Plug waterproof rubber plugs into unused holes.
- Step 5: Remove the cover of inverter COM port. Insert communication terminal and tighten knob.



CAUTION

- Please Notice that the meter model required by Hyxi must be used.

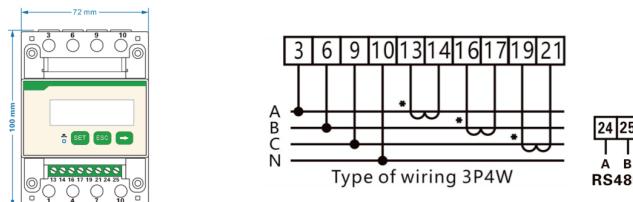
PIN Definition



| Pin | 1 | 3 | 5 | 7 | 9 | 11 | 13 | 15 |
|------------|--------------|--------------|--------------|--------------|------------|-----------|---------|-----|
| Definition | DRM1/5 | DRM2/6 | DRM3/7 | DRM4/8 | COM LOAD/0 | REF/GE0 | GND_COM | NO1 |
| Pin | 2 | 4 | 6 | 8 | 10 | 12 | 14 | 16 |
| Definition | RS485A_METER | RS485B_METER | RS485_Grid_A | RS485_Grid_B | DSP_CAN_H | DSP_CAN_L | +8V_COM | NO2 |

INV-meter connection meter side, INV and meter connected by RS485 2pin cable.

Please refe to the following for more details please refer to the manual in the meter package.



⚠️ WARNING

- Please note: CT direction pointing to GRID.
- Please note: Meter 485A/485B must be connected to the correct pin port of inverter side.

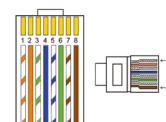
5.6.2 BMS-INV Communication Connection

BMS port definition

The communication interface between the inverter and the battery uses the waterproof connector with RJ45.

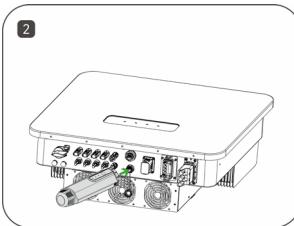
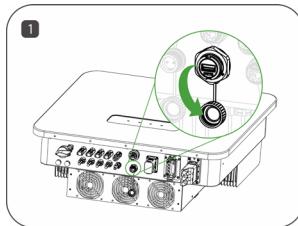
One 1m communication cable will be included as standard.

| PIN | 1 | 2 | 3 | 4 |
|------------|-------------|-------------|---------|---------|
| Definition | RS485_BAT_A | RS485_BAT_B | CAN_H | CAN_L |
| PIN | 5 | 6 | 7 | 8 |
| Definition | RT1 | RT2 | Reserve | Reserve |



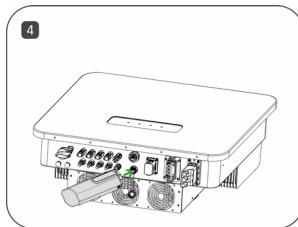
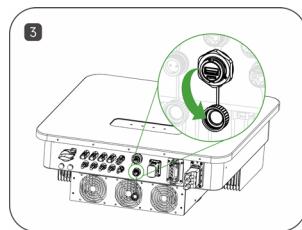
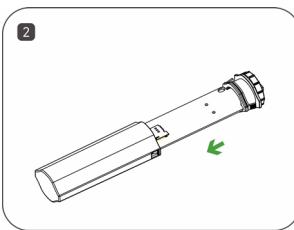
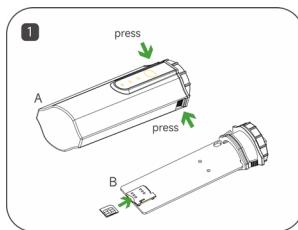
5.6.3 DCS Installation(WIFI module)

- Step 1: Remove the waterproof cover at the communication interface of the inverter;
- Step 2: Insert DCS into the corresponding communication terminal at the bottom of the inverter and tighten it to ensure it is secure.



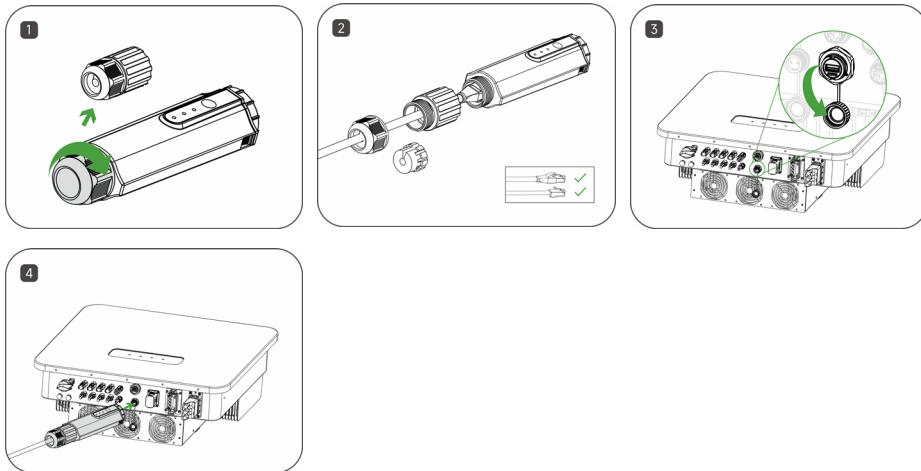
5.6.4 DCS Installation(4G module)

- Step 1: Remove the protective cover of DCS and insert the SIM card;
- Step 2: Install the waterproof cover of DCS;
- Step 3: Remove the waterproof cover at the communication interface of the inverter;
- Step 4: Insert DCS into the corresponding communication terminal at the bottom of the inverter and tighten it to ensure it is secure.



5.6.5 DCS Installation(WLAN module)

- Step 1: Replace the bottom plug of DCS with the WLAN plug.
- Step 2: Insert the network cable connector into the network junction.
- Step 3: Remove the waterproof cover at the communication interface of the inverter.
- Step 4: Insert DCS into the corresponding communication terminal at the bottom of the inverter and tighten it to ensure it is secure.



6. Human-Computer Interaction

6.1 Installing the App

Method 1

Download and install the App through the following application stores:

- App Store (iOS)
- Google Play

Method 2

Scan the following QR code to download and install the App according to the prompt information:



6.2 APP User manual

For more information on using the HYXiPower APP, please refer to the user manual "HYXiPower APP".



6.3 System debugging

For system configuration and debugging, please refer to the user manual "HYXiPower Local Debugging APP".



7. Operation

This chapter introduces the operation of PV inverter, mainly involves the inspection of inverter before operation, inverter grid connection operation, inverter shutdown, and inverter routine maintenance.

7.1 Pre-Operation Inspection

Before running the PV grid-connected inverter, the following items (not limited to) must be strictly checked:

- Confirm that the installation location of the inverter meets the requirements of Section 4.3.2 and ensure easy installation, disassembly, operation and maintenance of the inverter.
- Verify that the mechanical installation of the inverter meets the requirements of Section 4.5.
- Verify that the electrical connections to the inverter meet the requirements of Section 5.3.
- Verify that all switches are in the "off" position.
- Make sure no construction tools, etc. are left on the top of the machine or in the junction box (if the machine has one).
- AC circuit breakers are selected in accordance with this manual and local standards.
- All safety signs and warning labels are securely attached and clearly visible.
- Verify that the PV module open circuit voltage meets the requirements of the DC side parameters of the inverter in the Appendix.

△ CAUTION

- To ensure the safe, normal and stable operation of PV power generation systems, all newly installed, renovated and repaired grid-connected PV generation system and its grid-connected inverter must be inspected before operation.

7.2 Grid-Connected Inverter Operation

Please strictly follow the following steps to turn on the inverter and complete the grid-connected operation of the inverter:

- Step 1: Make sure that all items checked in section 6.1 are satisfied.
- Step 2: Close the AC side circuit breaker of the inverter public grid and the DC switch integrated with the inverter.
- Step 3: Observe the status of the inverter LEDs (see 2.7.1 LED Status Description for details).

7.3 Inverter Shutdown

△ CAUTION

- Burning hazard !
- After the inverter has been shut down, there is still a risk of burns. After the inverter has cooled down, it is necessary to wear protective gloves before operating the inverter.

It is not necessary to shut down the inverter under normal circumstances, but it is necessary to shut down the inverter when maintenance or repair work needs to be performed.

Follow the steps below to disconnect the inverter from the AC and DC power sources, as failure to do so may result in injury or damage to the equipment.

- Step 1: Disconnect the external AC circuit breaker and prevent reconnection due to misuse.
- Step 2: Disconnect the external DC circuit breaker and turn the DC switch of the inverter to "OFF".
- Step 3: Wait for at least 5 minutes until the internal capacitor is completely discharged.
- Step 4: Use a current clamp to check the DC cable to make sure there is no current.

7.4 Inverter Removal

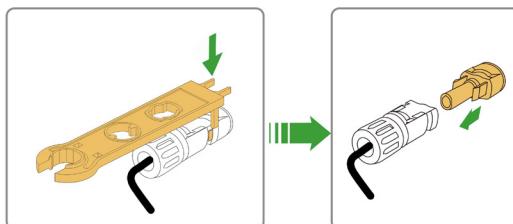
⚠ CAUTION

- Danger of burns and electric shocks !
- After disconnecting the inverter from the grid and the PV panels, wait at least 5 minutes before touching the internal conductive components.

⚠ NOTICE

- Before dismantling the inverter, both AC and DC must be powered down.
- If the inverter has more than two DC terminals, the outer DC connector needs to be removed before the inner DC connector can be removed.

- Step 1: Refer to " 5. Electrical Connections " and follow the steps in reverse order to disconnect all electrical connections from the inverter.
- To remove the DC connector, use the MC4 wrench to loosen the locking part of the DC connector and install the waterproof plug.
- Step 2: Refer to "4. Mechanical Installation" and follow the steps in reverse order to remove the inverter.
- Step 3: If necessary, remove the wall plate.
- Step 4: If the inverter is to be put into use at a later date, store the inverter properly as described in " 3.2 Inverter storage ".



7.5 Abolition of Inverter

⚠ CAUTION

- Some parts and equipment of the inverter, such as capacitors, may cause environmental pollution.
- Please do not dispose of this product with household waste, and dispose of it in accordance with the regulations for disposal of electronic waste used at the installation site.

7.6 Routine Maintenance and Overhaul

In the solar PV grid-connected power generation system, the PV grid-connected inverter can automatically complete the operation of grid-connected power generation, stopping and switching on, etc. even when the day and night change and the season change.

In the solar photovoltaic grid-connected power generation system, the inverter can automatically complete the operation of grid-connected power generation and stop-start without human control. In order to ensure and extend the service life of the inverter, in addition to using the inverter in strict accordance with the contents of this manual, it is necessary to perform the necessary routine maintenance and repair of the inverter.

7.6.1 Maintenance Precautions

Improper maintenance operations can cause injury to personnel or damage to equipment.

⚠ DANGER

- Disconnect the grid-side AC circuit breaker, then disconnect the DC switch.
- Wait at least 5 minutes until the internal components are discharged before performing maintenance or service operations.
- Use test equipment to verify that no voltages or currents are present.

⚠ CAUTION

- When performing electrical connections and maintenance, post warning signs to prevent non-personnel from entering the electrical connection or maintenance area.
- Restart the inverter only after troubleshooting faults that affect the safety performance of the inverter.
- The inverter does not contain service parts inside, do not replace the internal components of the inverter without permission.
- Please contact Hyxi after-sales service for maintenance, unauthorized disassembly of the machine Hyxi will not assume any warranty and joint and several responsibilities.

△ CAUTION

- Comply with electrostatic protection norms and wear anti-static bracelets to avoid unnecessary contact with the circuit board.

7.6.2 Inverter Periodic Maintenance

| Inspection content | Inspection method | Maintenance |
|------------------------------|--|----------------|
| Save inverter operation data | Use monitoring software to read the inverter data in real time and regularly backup the data recorded by the monitoring software. Save the operation data, parameters, and logs of the inverter recorded in the monitoring software to a file. Check the monitoring software and view various parameter settings of the inverter through the hand-held keyboard. | Once/quarter |
| Inverter operation condition | Observe whether the inverter is firmly installed, and whether there is damage or deformation. Listen to the inverter for abnormal sounds. When the system is connected to the grid, check various variables. Check whether the inverter housing is heating normally, and use a thermal imager to monitor the system heating. | Once/half year |
| Inverter cleaning | Check the humidity and dust in the environment around the inverter, and clean the inverter if necessary. | Once/half year |
| Electrical connection | Check whether the system cable connection is loose and the inverter wiring terminals are loose, and then tighten them according to the method specified in Section 5.5.2. Check the cable for damage, especially if there are cuts on the skin that contact the metal surface. | Once/half year |
| Safety functions | Check the inverter LEDs and system shutdown function. Simulate the shutdown and check the shutdown signal communication. Check the warning label and replace it if necessary. | Once/half year |

7.7 Function Settings explanation**7.7.1 Work Mode**

Hyxi inverter can meet different scenarios based on different needs. There're totally 4 on-grid working mode(Depending on the needs of different usage scenarios, customers can customise the effective period of these four working modes.) and 1 off-grid working mode(Automatic switching from on-grid to off-grid mode in case of blackout).

- Selfuse: Make energy self-circulating to achieve the purpose of buying as little electricity as possible from grid.
- Backup: Do not to use battery to ensure always have enough backup. Not allowed to buy electricity from grid to charge battery.
- Forced charge: Do not to use battery to ensure always have enough backup. Forced to buy electricity from grid to charge battery at the settled power.
- Feedin: Feedin energy to grid at maximum power until battery reaches min SOC.

Please see more details in “APP user manual”-3.2.5 Device Operations.



7.7.2 Export Control

This function determines the upper limit of the power allowed to feedin to GRID.

If disabled, there will be no restriction on the power fed into the grid(PV energy will not feedin grid but only supply loads or battery).

If abled, users can set the upper limit of the power allowed for feedin to GRID.

- e.g. set to 0, feed-in to GRID is completely disallowed(0 injection).
- e.g. set to 1000W, the maximum power for feedin will not exceed 1000W (rather than forcing it to be exactly 1000W for feedin).

7.7.3 Battery-free

When enabled, hybrid inverter will be allowed to operate without batteries and work as string inverter.

When disabled, hybrid inverter will give an error and shut down when there's no batteries.

7.7.4 DRM(AU/NZ)

The inverter provides a terminal block for connecting to a demand response enabling device (DRED). The DRED asserts demand response modes (DRMs). The inverter detects and initiates a response to all supported demand response commands within 2s.

The following table lists the DRMs supported by the inverter.

| Mode | Explanation |
|------|---|
| DRM0 | The inverter is in the state of “Turn off”. |
| DRM1 | The import power from the grid is 0. |
| DRM2 | The import power from the grid is no more than 50 % of the rated power. |

| Mode | Explanation |
|------|--|
| DRM3 | The import power from the grid is no more than 75 % of the rated power. |
| DRM4 | The import power from the grid is 100 % of the rated power, but subject to the constraints from other active DRMs. |
| DRM5 | The feed-in power to the grid is 0. |
| DRM6 | The feed-in power to the grid is no more than 50 % of the rated power. |
| DRM7 | The feed-in power to the grid is no more than 75 % of the rated power. |
| DRM8 | The feed-in power to the grid is 100 % of the rated power, but subject to the constraints from other active DRMs. |

⚠ CAUTION

- The inverter only supports DRM0

8. Appendix

8.1 Technical Parameter

| Product Model | HYX-H15K-HT | HYX-H20K-HT | HYX-H25K-HT |
|---|-----------------------------|---|---------------------------------|
| PV Input | | | |
| Max. Array Power | 30,000W | 40,000W | 50,000W |
| Max. Input Power | 6,000W/6,000W/6,000W/6,000W | 8,000W/8,000W/8,000W/8,000W | 10,000W/10,000W/10,000W/10,000W |
| Max. Input Voltage | | 1,100V | |
| Start-up Voltage | | 160V | |
| MPPT Operating Voltage Range | | 140 - 1,000V | |
| Max. Input Current | | 80A (20*2 / 20*2) | |
| Max. Short-circuit Current | | 100A (25*2 / 25*2) | |
| Number of MPP Trackers | | 2 | |
| PV input number (Number of String Per MPPT) | | 4 (2 / 2) | |
| AC Input / Output | | | |
| Nominal Input / Output Apparent Power | 31,500VA/15,000VA | 42,000VA/20,000VA | 52,500VA/25,000VA |
| Max. Input / Output Apparent Power | 33,000VA/16,500VA | 44,000VA / 22,000VA | 55,000VA / 27,500VA |
| Nominal Input / Output Current | 47.8A/22.8A | 63.7A/30.4A | 79.5A/37.9A |
| Max. Input / Output Current | 50.0A/25.0A | 66.7A/33.4A | 83.4A/41.7A |
| Nominal Output Voltage | | 3/N/PE, 220V/380V, 230V/400V, 240V/415V | |
| THDi | | < 3% | |
| Output Voltage Range | | 304 - 476V | |
| Frequency | | 50 / 60Hz | |
| Adjustable Power Factor | | 0.8 leading...0.8 lagging | |
| DC Current Injection | | < 0.5% In | |
| Back-Up(AC Output) | | | |
| Nominal Output Power | 15,000W | 20,000W | 25,000W |
| Max. Continues Output Apparent Power | 16,500VA | 22,000VA | 27,500VA |
| Peak Output Power | 22,500W; 10s | 30,000W; 10s | 30,000W; 10s |
| Nominal Output Current | 22.8A | 30.4A | 37.9A |
| Max. Output Current | 34.1A | 45.5A | 56.9A |
| Switch Time | | < 10ms | |
| Battery | | | |
| Battery Type | | LiFePO4 | |
| Battery Voltage Range | | 150 ~ 600V | |
| Max. Charge/Discharge Current | | 60A | |
| Max. Charge Power | 16,500W | 22,000W | 27,500W |
| Max. Discharge Power | 15,000W | 20,000W | 25,000W |
| Efficiency | | | |
| Max. Efficiency | | 98.60% | |
| European Weighted Efficiency | | 98.20% | |
| MPPT Efficiency | | 99.90% | |
| Battery Charge/ Discharge Efficiency | | 97.70% | |

| Product Model | HYX-H15K-HT | HYX-H20K-HT | HYX-H25K-HT |
|------------------------------------|-------------------------------------|-------------|-------------|
| Protection | | | |
| DC Insulation Resistance Detective | Yes | | |
| Residual Current Monitoring Unit | Yes | | |
| DC Reverse Polarity Protection | Yes | | |
| DC/AC Surge Protection | Type II | | |
| DC Switch | Yes | | |
| Anti-islanding Protection | Yes | | |
| AC Over Current Protection | Yes | | |
| AC Short-circuit Protection | Yes | | |
| AC Over Voltage Protection | Yes | | |
| Grounded Fault Detection | Yes | | |
| General Data | | | |
| Operating Temperature Range | -30 to + 60°C | | |
| Relative Operating Humidity | 0 - 100 %RH | | |
| Max. Operating Altitude | 4,000m | | |
| Cooling | Natural Cooling | Fan Cooling | Fan Cooling |
| Display | LED / App / Web | | |
| Communication | CAN / RS485 / PLC / WIFI / 4G / LAN | | |
| Weight | 45kg | | |
| Dimensions (W*H*D) | 658*523*220mm | | |
| Degree of protection | IP65 | | |
| Mounting | Wall Mounted | | |
| Max. No. of Parallel Units | 4 | | |

8.2 Alarm Code

| Fault code | Fault description | Solution |
|------------|---------------------------------------|--|
| 7232 | Grid overvoltage/high voltage level 1 | <p>"After the grid returns to normal, inverter will re-connected to it generally.</p> <p>1. Measure the actual grid voltage, if the grid voltage is truly higher than the set value, please contact the utility.</p> <p>2. Check the protection parameter setting of the upper computer and confirm that it meets the requirements.</p> <p>3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service."</p> |
| 7233 | Grid overvoltage/high voltage level 2 | Same as high voltage level 1 |
| 7234 | Grid overvoltage/high voltage level 3 | Same as high voltage level 1 |
| 7235 | Grid transient overvoltage | After the grid returns to on-grid status, inverter will be re-connected to it generally. If the fault occurs repeatedly, please contact Hyxipower customer service. |

| Fault code | Fault description | Solution |
|------------|---|--|
| 7236 | Grid overvoltage(10 minutes) | "1. Wait for the inverter to return to normal. 2. Check the grid voltage; 3. Confirm that it is not the above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 7237 | Grid undervoltage/low voltage level 1 | "After the grid returns to normal, inverter will be re-connected to it generally. 1. Measure the actual grid voltage, if the grid voltage is truly lower than the set value, please contact the power company. 2. Check the protection parameter settings of the inverter. 3. If the grid voltage is normal, please check whether the AC wiring is tight. 4. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 7238 | Grid undervoltage/low voltage level 2 | Same as low voltage level 1 |
| 7239 | Grid undervoltage/low voltage level 3 | Same as low voltage level 1 |
| 7240 | Grid overfrequency/high frequency level 1 | "After the grid returns to normal, inverter will be re-connected to it generally. If the fault occurs repeatedly: 1. measure the actual grid frequency, if the grid frequency is really higher than the setting range, please contact the local power company to seek a solution. 2. Check whether the protection parameter settings meet the requirements through APP or LCD screen. 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 7241 | Grid overfrequency/high frequency level 2 | Same as high frequency level 1 |
| 7242 | Grid underfrequency/low frequency level 1 | "After the grid returns to normal, inverter will be re-connected to it generally. If the fault occurs repeatedly: 1. measure the actual grid frequency, if the grid frequency is really lower than the setting range, please contact the local power company to seek a solution. 2. Check whether the protection parameter settings meet the requirements through APP or LCD screen. 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |

| Fault code | Fault description | Solution |
|------------|--|---|
| 7243 | Grid underfrequency/low frequency level 2 | Same as low frequency level 1 |
| 7247 | Inverter A-phase overcurrent fault | 1. Fail-safe threshold is set too low. |
| 7248 | Inverter B-phase overcurrent fault | 1. Fail-safe threshold is set too low. |
| 7249 | Inverter C-phase overcurrent fault | 1. Fail-safe threshold is set too low. |
| 7250 | Inverter A-phase transient overcurrent fault | 1. Fail-safe threshold is set too low. 2. Hardware damage; 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7251 | Inverter B-phase transient overcurrent fault | 1. Fail-safe threshold is set too low. 2. Hardware damage; 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7252 | Inverter C-phase transient overcurrent fault | 1. Fail-safe threshold is set too low. 2. Hardware damage; 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7259 | LN short-circuit | please contact Hyxipower customer service. |
| 7265 | Inverter Hardware Overcurrent Fault | 1. Try inverter power down and restart. 2. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7267 | Hardware overcurrent fault on INV load side | 1. Try inverter power down and restart. 2. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7296 | Boost1_PV Reverse Fault | Check the polarity of the PV input side, if reversed, reconnect. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service. |
| 7297 | Boost2_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7298 | Boost3_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7299 | Boost4_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7300 | Boost5_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7301 | Boost6_PV Reverse Fault | Same as Boost1_PV Reverse Fault |

| Fault code | Fault description | Solution |
|------------|--------------------------|--|
| 7302 | Boost7_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7303 | Boost8_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7304 | Boost9_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7305 | Boost10_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7306 | Boost11_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7307 | Boost12_PV Reverse Fault | Same as Boost1_PV Reverse Fault |
| 7327 | Boost1_PV overvoltage | <p>1. Check whether the PV input voltage exceeds the rated input voltage, if so, adjust the PV input voltage to restart within the normal operating range of the inverter.</p> <p>2. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service.</p> |
| 7329 | Boost2_PV overvoltage | Same as Boost1_PV overvoltage |
| 7331 | Boost3_PV overvoltage | Same as Boost1_PV overvoltage |
| 7333 | Boost4_PV overvoltage | Same as Boost1_PV overvoltage |
| 7335 | Boost5_PV overvoltage | Same as Boost1_PV overvoltage |
| 7337 | Boost6_PV overvoltage | Same as Boost1_PV overvoltage |
| 7339 | Boost7_PV overvoltage | Same as Boost1_PV overvoltage |
| 7341 | Boost8_PV overvoltage | Same as Boost1_PV overvoltage |
| 7343 | Boost9_PV overvoltage | Same as Boost1_PV overvoltage |
| 7345 | Boost10_PV overvoltage | Same as Boost1_PV overvoltage |
| 7347 | Boost11_PV overvoltage | Same as Boost1_PV overvoltage |
| 7349 | Boost12_PV overvoltage | Same as Boost1_PV overvoltage |
| 7626 | Boost1_PV Overload Fault | <p>1. Try to confirm that the single PV power is not higher than the maximum access power.</p> <p>2. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service.</p> |
| 7627 | Boost2_PV Overload Fault | Same as Boost1_PV Overload Fault |

| Fault code | Fault description | Solution |
|------------|--------------------------------------|---|
| 6848 | High ambient temperature | <p>"After the internal temperature or module temperature returns to normal, inverter will be re-connected to the network generally. If the fault occurs repeatedly:</p> <ol style="list-style-type: none"> 1. Check whether the ambient temperature of inverter is too high. 2. Check whether inverter is in an easily ventilated place. 3. Check whether inverter is in direct light, if so, please shade properly. 4. Check whether the fan is running normally, if not, please replace the fan. 5. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 6849 | Low ambient temperature | <p>Shut down and disconnect the inverter. Waiting for the ambient temperature to rise to within the inverter operating temperature range, then restart the inverter.</p> |
| 7365 | Leakage current exceeds the standard | <p>"1. humid environment of the battery panel or bad light will cause this fault, normally, the inverter will be re-connected to the grid after the environment is improved.</p> <ol style="list-style-type: none"> 2. If the environment is normal, check whether the insulation of DC and AC cables is normal. 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 7366 | Low system insulation impedance | <p>"Wait for the inverter to return to normal, if the fault occurs repeatedly:</p> <ol style="list-style-type: none"> 1. Check whether the ISO impedance protection value is too high through APP, and confirm that it meets the requirements of local regulations. 2. Check the strings and the DC cable impedance to ground, if there is a short-circuit or the cable insulation layer is broken, please take corrective measures. 3. If the cables are normal and the fault occurs on a rainy day, reconfirm after the weather improves; 4. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |
| 7367 | Ground Fault | <ol style="list-style-type: none"> 1. Check whether the AC cable is connected to the wrong wire sequence. 2. Check whether the insulation between ground and fire wire is normal. 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service." |

| Fault code | Fault description | Solution |
|------------|---|---|
| 7371 | AFCI Fault | <p>"1. Disconnect the DC power, check the DC side whether there are broken cables, loose connection terminals or fuses and poor contact, burn marks on parts, etc. If there are, replace the broken cables, tighten the loose connection terminals or fuses, and replace the parts with burn marks.</p> <p>2. After completing step 1 DC side inspection and corrective repair, reconnect the DC power and clear the AFCI faults through the LCD screen or APP, the inverter will operate normally again. 3. Confirmation of non-above reasons, and the fault still exists, please contact Hyxipower customer service."</p> |
| 7374 | Inverter A-phase Overcurrent-hardware Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7375 | Inverter B-phase Overcurrent-hardware Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7376 | Inverter C-phase Overcurrent-hardware Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7377 | BUS overvoltage hardware Fault | Account for the reasonableness of the PV string voltage.If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7378 | Upper half bus overvoltage hardware Fault | Account for the reasonableness of the PV string voltage.If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7379 | Lower half bus overvoltage hardware Fault | Account for the reasonableness of the PV string voltage.If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7380 | Boost1_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7381 | Boost2_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7382 | Boost3_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7383 | Boost4_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7384 | Boost5_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7385 | Boost6_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |

| Fault code | Fault description | Solution |
|------------|--|--|
| 7386 | Boost7_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7387 | Boost8_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7388 | Boost9_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7389 | Boost10_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7390 | Boost11_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7391 | Boost12_PV Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7392 | Inverter Self-Test Fault | "Power down and restart or clear the fault from the self-test menu, if the fault still exists in the self-test startup again, please contact Hyxipower customer service!" |
| 7488 | Main and auxiliary DSP communication abnormality | 1. Try to power down and restart the inverter. 2. Confirmation of non-above reason, and the fault still exists, please contact Hyxipower customer service. |
| 7489 | DSP2 communication abnormality | Same as above |
| 7491 | Fan Warning | "1. try inverter power down and restart. 2. Check if the fan wiring is loose or damaged and whether the fan blades are blocked. 3. Confirmation of non-above reason, and the fault still exists, please contact Hyxipower customer service." |
| 7492 | Inverter Over-temperature Warning | Same as Inv radiator over-temperature |
| 7493 | Boost Over-temperature Warning | Same as Boost radiator over-temperature |
| 7494 | DSP Over-temperature Warning | Same as high temperature |
| 7495 | Inverter Under-temperature Warning | Shut down and disconnect the inverter. Wait for the INV side temperature to rise to within the inverter operating temperature range, then restart the inverter. |
| 7496 | Boost Under-temperature Warning | Shut down and disconnect the inverter. Wait for the PV side temperature to rise to within the inverter operating temperature range, then restart the inverter. |

| Fault code | Fault description | Solution |
|------------|---|--|
| 7497 | DSP Under-temperature Warning | Shut down and disconnect the inverter. Wait for the environment temperature to rise to within the inverter operating temperature range, then restart the inverter. |
| 7498 | ARM communication Abnormalty | 1. Try to power down and restart the inverter. 2. Confirmation of non-above reason, and the fault still exists, please contact Hyxipower customer service. |
| 7502 | Temperature Warning | Same as high/low temperature warning |
| 7504 | Negative grid sequence | please contact Hyxipower customer service. |
| 7505 | DC lightning protection | please contact Hyxipower customer service. |
| 7506 | AC lightning protection | please contact Hyxipower customer service. |
| 7427 | Bat1 Battery Hardware Overvoltage Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7428 | Bat1 Battery Hardware Overcurrent Fault | If the fault occurs repeatedly, please contact Hyxipower customer service. |
| 7552 | Meter communication | please contact Hyxipower customer service. |
| 7553 | Battery communication | please contact Hyxipower customer service. |
| 7554 | Overload Fault | please contact Hyxipower customer service. |
| 7555 | Product type error | please contact Hyxipower customer service. |
| 7556 | AFCI communication fault | please contact Hyxipower customer service. |
| 7557 | Power level mismatch | please contact Hyxipower customer service. |
| 7558 | AFCI arc fault | please contact Hyxipower customer service. |
| 7559 | Insufficient off-grid energy supply | please contact Hyxipower customer service. |
| 7560 | Battery sleep | please contact Hyxipower customer service. |
| 7561 | Battery Emergency Stop Fault | please contact Hyxipower customer service. |
| 7562 | Optimizer communication Fault | please contact Hyxipower customer service. |

8.3 Quality Assurance

Zhejiang Hyxi Technology Co., Ltd. (hereinafter referred to as the Company) will repair or replace the product with a new one free of charge.

Evidence:

During the warranty period, customers need to show the invoice and date of purchase of the product. At the same time, the trademark on the product should be clearly visible, or the right not to quality assurance.

Conditions:

The replacement defective products shall be disposed of by the Company; the customer shall allow reasonable time for the Company to repair the defective equipment.

Liability Exemption:

We have the right not to carry out quality assurance if the following circumstances occur.

- The whole machine and parts have exceeded the free warranty period.
- Shipping damage.
- Incorrect installation, modification or use.
- Operation in very harsh environments beyond those described in this manual.
- Machine failure or damage caused by installation, repair, alteration or disassembly not by our service organization or personnel.
- Installation and use beyond the scope specified in the relevant international standards.
- Damage caused by an abnormal natural environment.

NOTICE

- In case of changes in product dimensions and parameters, the latest information of our company shall prevail without prior notice.

8.4 Contact Information

If you have any questions about this product, please contact us.

In order to provide you with faster and better after-sales service, we need your assistance in providing the following information.

- Equipment model: _____
- Serial number of the device: _____
- Fault code / name: _____
- A brief description of the fault phenomenon:

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The manual is subject to change without notice while the product is being improved.



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